

INTEGRATED VISION OF CONNECTICUT'S HEALTH SYSTEM **DRAFT**

December 22, 2011

HEALTH INFORMATION TECHNOLOGY
WORKGROUP

Purchasers

State Employees & Retirees

Individual Consumers

**Delivery
System**

Hospitals

Clinics

Labs

**State Agencies
& Other Entities**

CT-DoI

OHA

DFC

**Insurance
Organizations**

Private Insurance
Companies

Health Insurance
Exchange

VA
TRICARE

Gov.
Programs

Uninsured

Sustinet

DDS

Unions

Pharmacies

OPM

Open Health
Insurance Market

MEDICARE

MEDICAID

VNA

Facilities

DPH

DSS

DMHAS

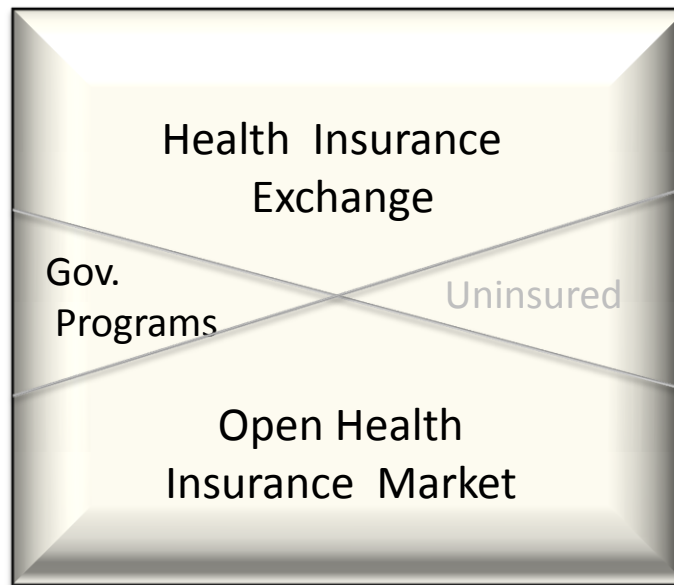
School-based clinic

Ambulance Services

Non-Profit Organizations

Municipalities

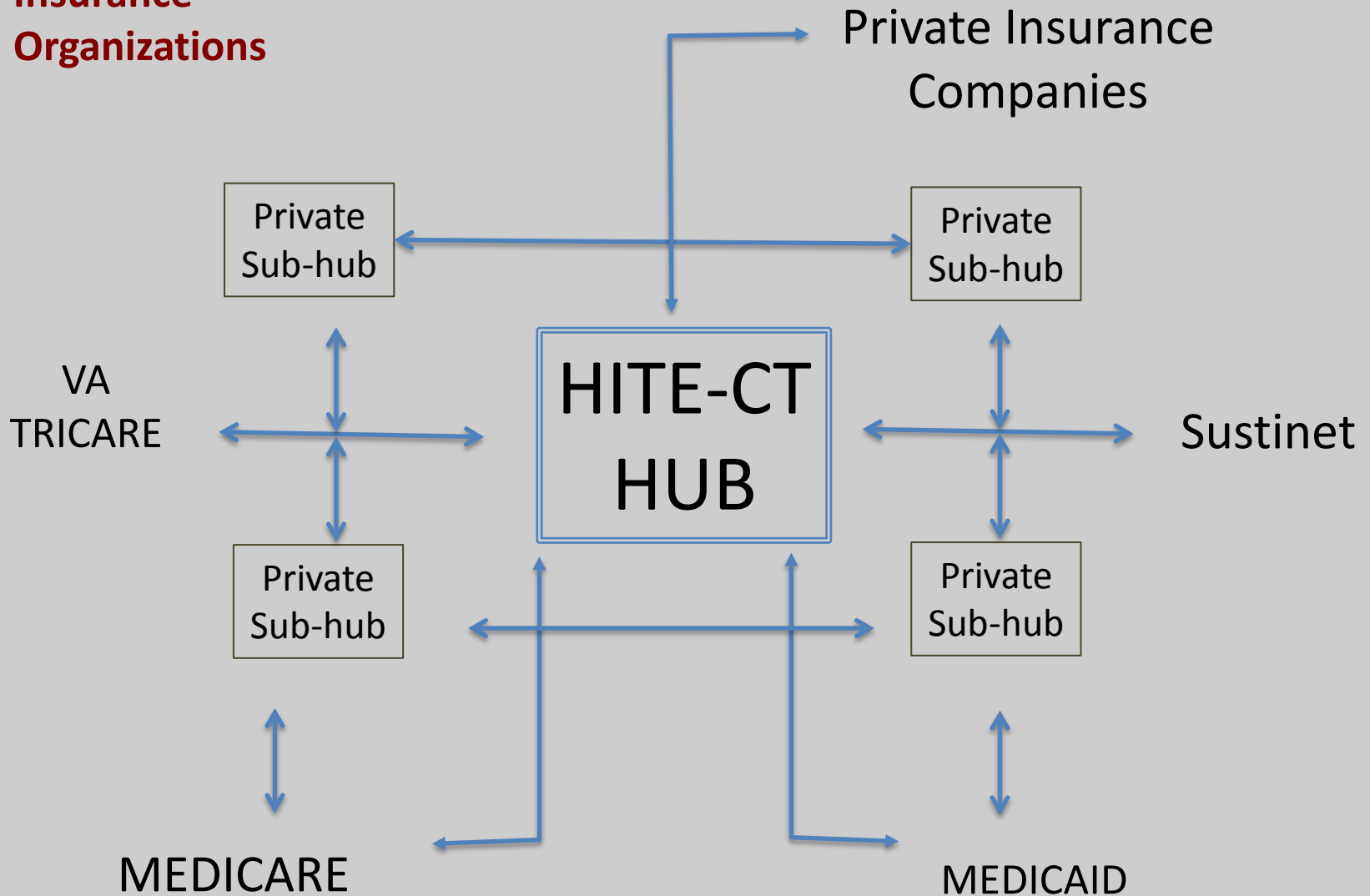
Employers- S-M-L



Distribution of the Nonelderly in Connecticut by Federal Poverty Level (FPL) and Coverage Source, 2008-2009 CPS Data with Kaiser/Urban Health Insurance Unit Adjustment

	Uninsured	Employer	Individual	Medicaid	Other Public	Total Population
Up to 138% FPL	155,700	116,300	37,900	198,900	23,900	532,800
<i>Between 139% and 200% FPL</i>	<i>65,400</i>	<i>85,700</i>	<i>18,300</i>	<i>58,000</i>	<i>9,700</i>	<i>237,000</i>
Total Up to 200% FPL	221,100	202,000	56,200	256,900	33,600	769,800
Above 200% FPL	155,900	1,863,100	93,000	95,500	17,100	2,224,500
Total	377,000	2,065,100	149,200	352,400	50,700	2,994,300

Insurance Organizations



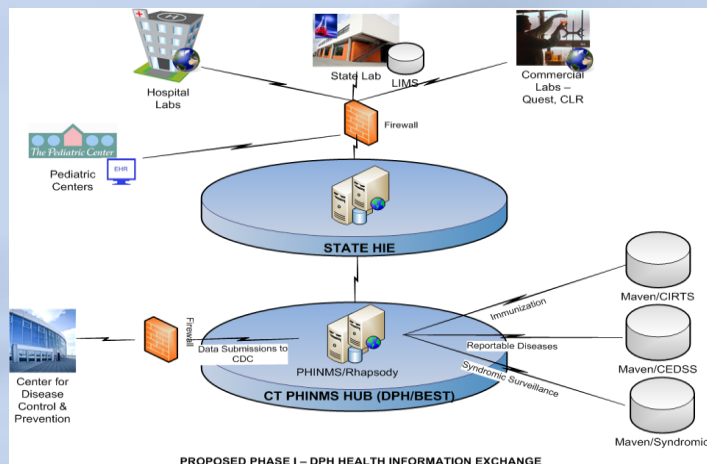
State Agencies & Other Entities

CT-DoI

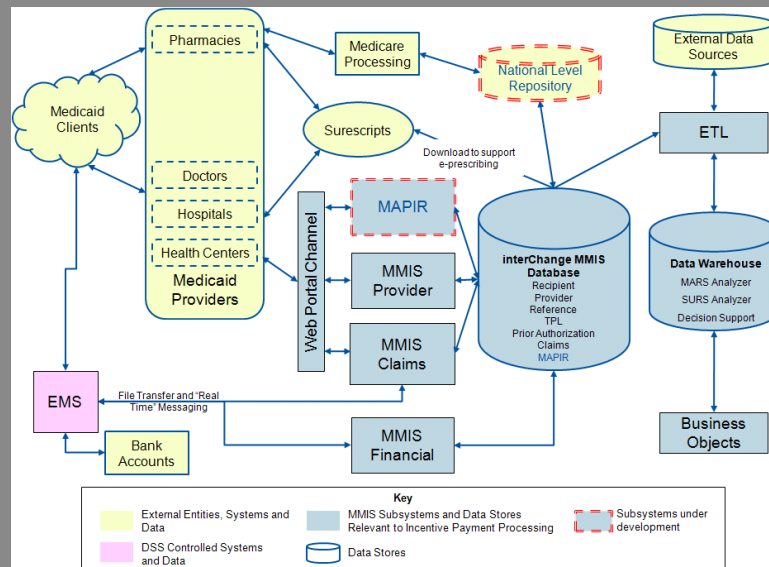
OHA

DFC

DPH & Health Information Exchange



DPH



DSS

DDS

DMHAS

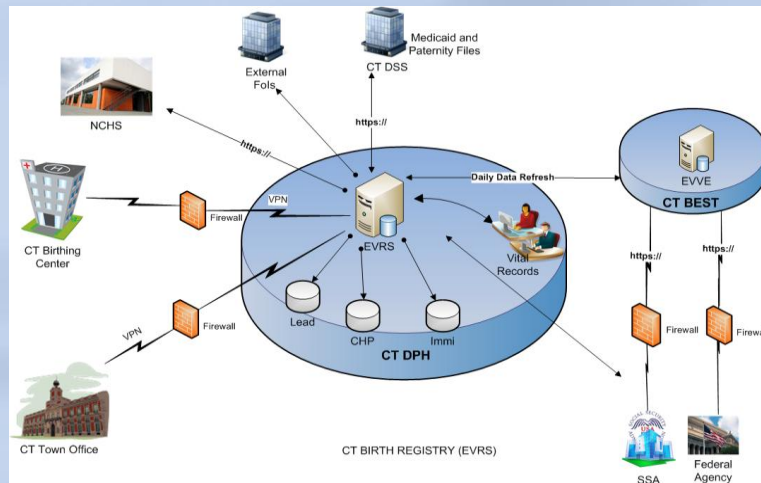
State Agencies & Other Entities

CT-DoI

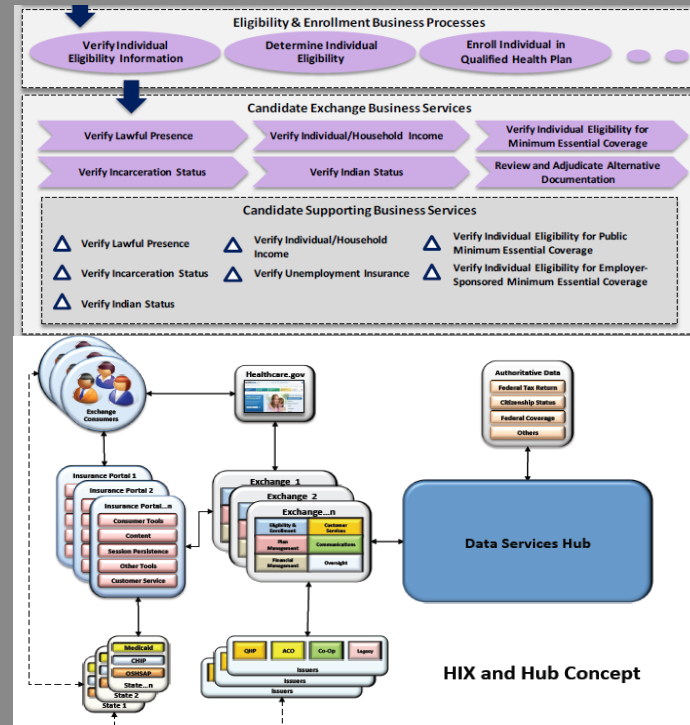
OHA

DFC

Electronic Vital Records System (EVRS)



DPH



DSS

DDS

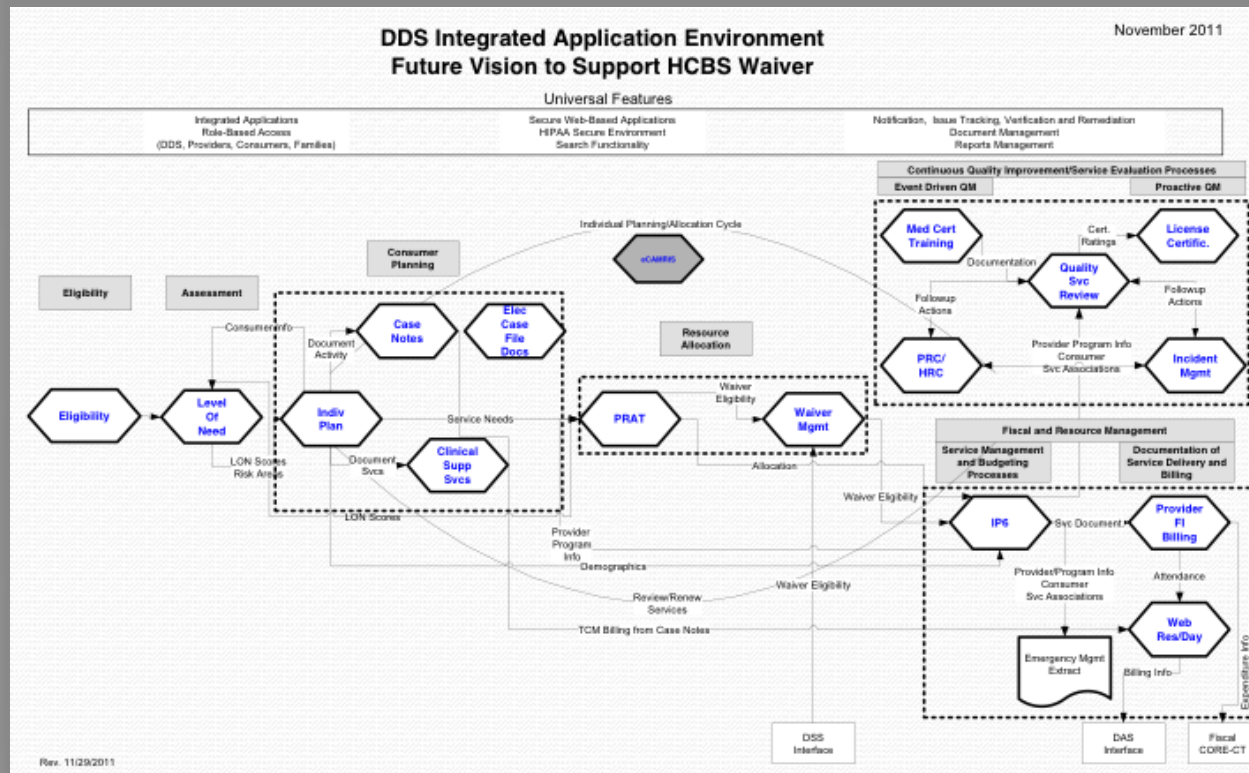
DMHAS

State Agencies & Other Entities

CT-DoI

OHA

DFC



DDS

DPH

DSS

DMHAS

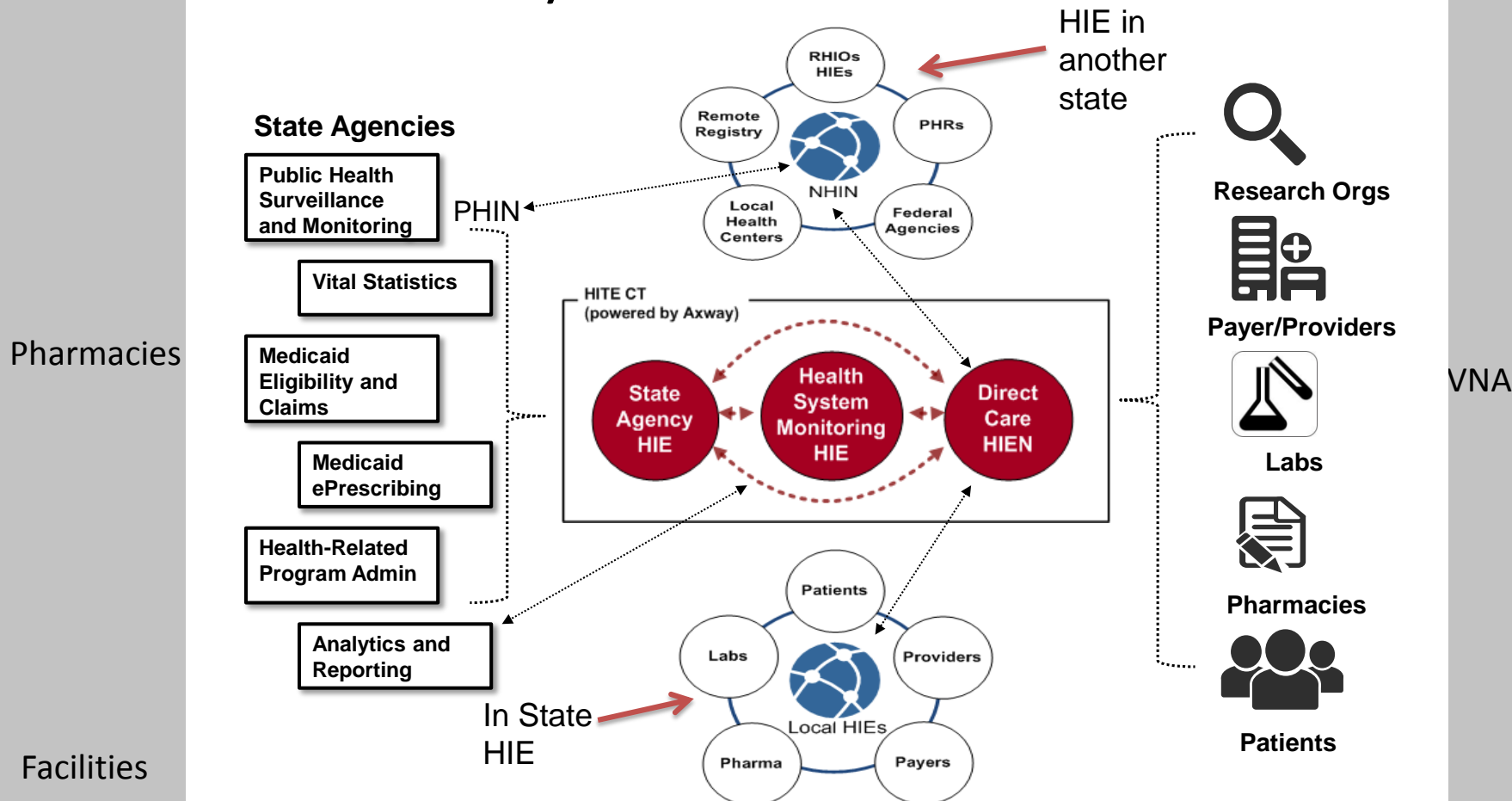
**Delivery
System**

Hospitals

Clinics

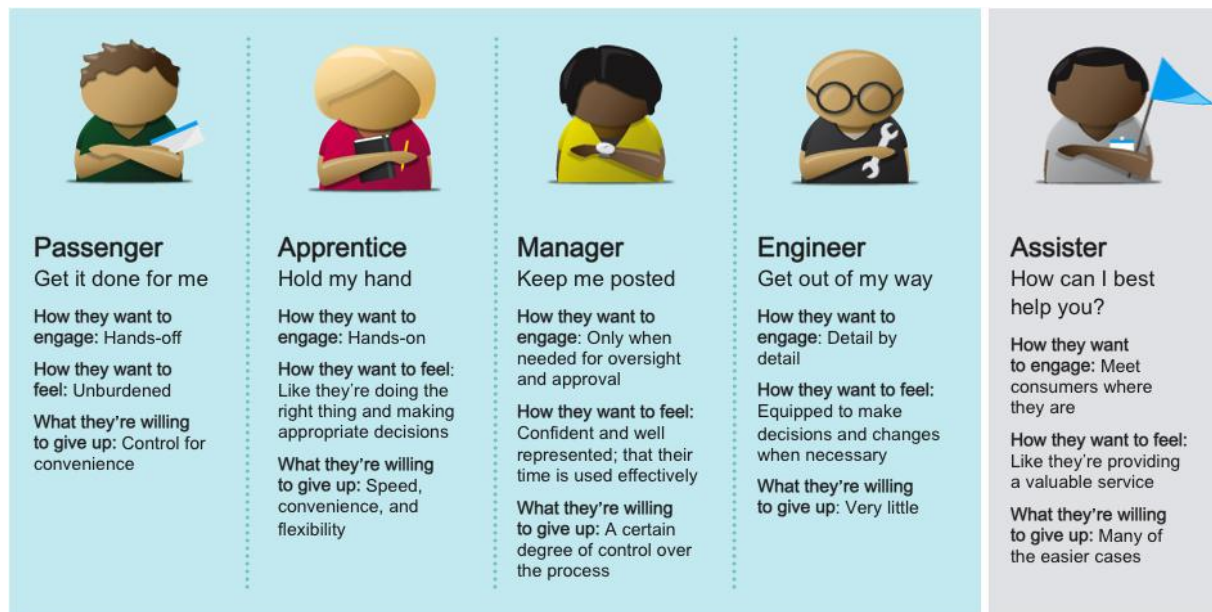
Labs

Health Systems Infrastructure - Vision



Behavioral Segmentation

Helps to design a user experience that is responsive to people's different needs, desires and expectations



Unions

ENROLL 2014 **UX** WELCOME TO COVERAGE

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INITIAL DESIGN

Preliminary Visual Design

Explores the look and feel, including explorations in color, typography, spacing, texture, gradients and usability guidance through visual focus.

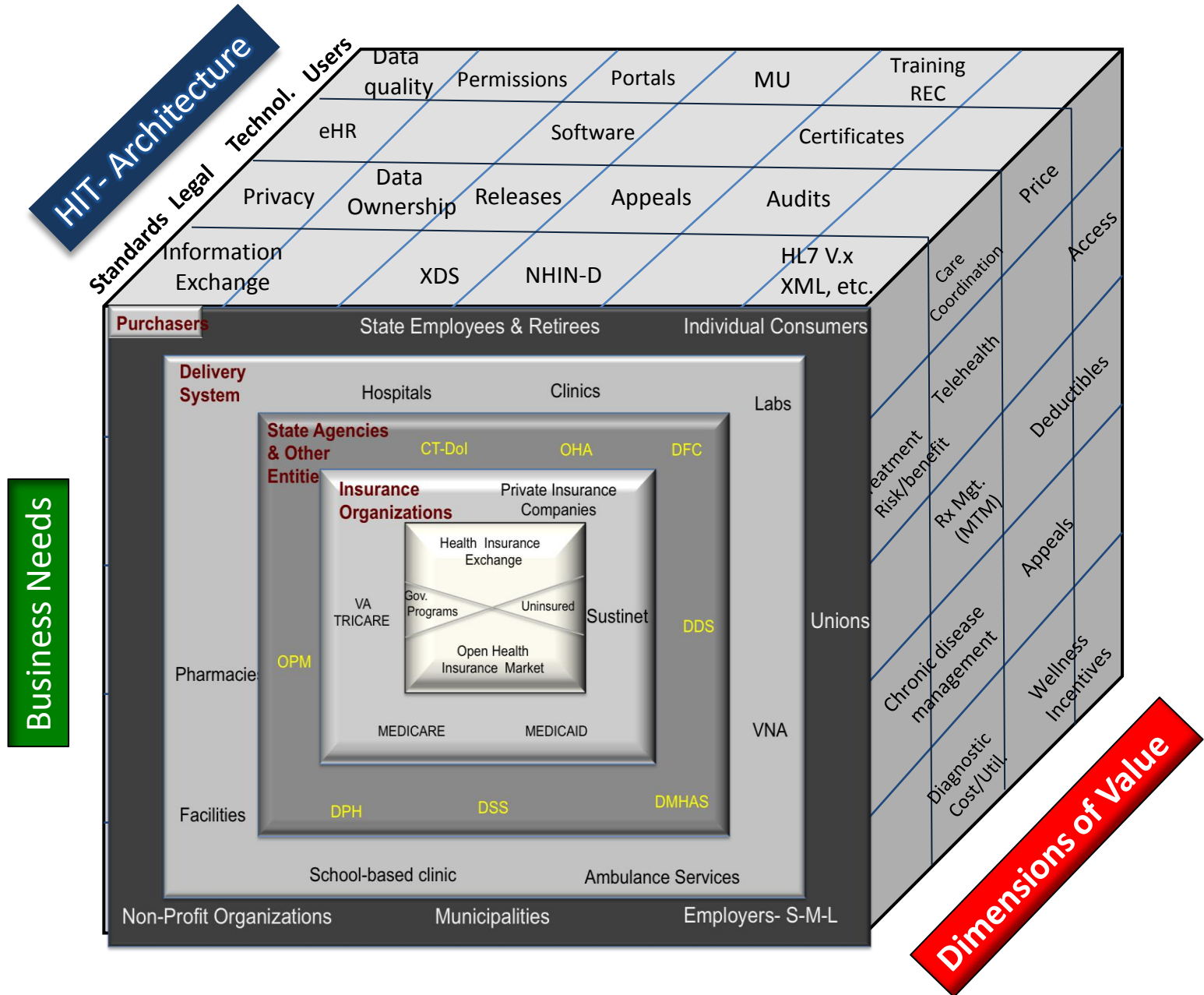
The screenshot shows a web application for health coverage. At the top, there's a navigation bar with 'HELP CENTER', 'LANGUAGE', and user account options. Below this is a header with 'HEALTH COVERAGE PORTAL' and a 'Need Help?' section with voice/TTY and chat options. The main content area is titled 'Where is the application progress am I?' and shows a progress bar with three steps: 'Who is Seeking Coverage', 'Plan Selection', and 'Enroll & Pay'. The 'Who is Seeking Coverage' step is active. Below the progress bar, there's a section 'Apply For:' with icons for John S. (Primary Applicant), Jane S., Hunter S., and Terry S., and an 'Add a Person' button. To the left of the form is a sidebar with a 'Dictionary' section explaining PPO, a 'Live chat' window with a chatbot named Cindy, and icons for 'Calculator', 'Live Chat', 'Video', and 'Dictionary'. The main form area is titled 'Who is Seeking Coverage' and contains various input fields: 'Full Name' (John, Francis, Smith), 'Date of Birth' (07 / 19 / 1970), 'Social Security Number' (123 - 45 - 6789), 'Gender' (Male selected), 'Race' (White), 'Ethnicity' (Caucasian), 'Home Address' (100 Main Street Apt # 105, Palo Alto, CA 94301), 'E-mail' (johnsmith@gmail.com), 'Mailing Address' (same as home address), 'Is John a U.S. citizen?' (Yes selected), 'Alien Registration #' (1234567890), 'U.S. Entry Date' (03 / 21 / 2002), 'Is John a member of an American-Indian tribe, or Alaskan Native?' (No selected), and 'Is John currently incarcerated?' (No selected). At the bottom of the form are 'BACK' and 'NEXT' buttons.

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COMPOSITE VIEW OF HEALTH SYSTEM



Health **Information** Exchange



Health **Insurance** Exchange